Apotex Inc.
150 Signet Drive
Toronto, ON, M9L 1T9

APOTEX HOLIDAY SCHEDULE – 2026/2027

Dear Partner,

As we prepare for the upcoming holiday season, please note our office schedule below:

❖ Thursday December 24, 2026	CLOSED
❖ Friday December 25, 2026	CLOSED
❖ Monday December 28, 2026	CLOSED
❖ Tuesday December 29, 2026	OPEN (REGULAR HOURS – EST) *
❖ Wednesday December 30, 2026	OPEN (REGULAR HOURS – EST) *
❖ Thursday December 31, 2026	OPEN (REGULAR HOURS – EST) *
❖ Friday January 1, 2027	CLOSED
❖ Monday January 4, 2027	OPEN (REGULAR HOURS – EST)

* Hours of operation are 8:00 AM – 6:00 PM EST

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To minimize the risk of processing and transport delays over the holidays, APOTEX strongly recommends that all orders be submitted on or before **Wednesday December 16, 2026.**

Due to carrier schedules, **orders received on:**

- ❖ December 23, 2026 after 12:00 PM EST – will be shipped week of December 29, 2026
- ❖ December 31, 2026 after 12:00 PM EST – will be shipped on January 4, 2027

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For **cold chain shipments,** please note the following:

- ❖ Orders received by December 14, 2026, will be shipped by December 17, 2026.
- ❖ Orders received between December 21 - 23, 2026, will be shipped by December 29, 2026.

For **narcotic orders**, due to regulatory requirements associated with our year end cycle count, please ensure all purchase orders are placed no later than **Wednesday December 16, 2026,** for shipment prior to **Friday December 18, 2026.**

Please note that any narcotic orders not processed by **December 31, 2026** will be cancelled. To avoid delays, a new purchase order must be submitted beginning **January 4, 2027**.

Should you have any concerns, please do not hesitate to contact Apotex Customer Service at 1-877-4APOTEX or email directly to CService@apotex.com.

Best regards,

Apotex Customer Service

November 11, 2026