



November, 2011

Dear Valued Customer,

Re: Apotex National Order Desk Holiday Hours

We would like to inform you of our Apotex National Order Desk closure and re-opening dates for the holiday season:

Friday, December 23	8:00 a.m. to 2:00 p.m. EST
Monday December 26	CLOSED
Tuesday, December 27	CLOSED
Wednesday, December 28	8:00 a.m. to 5:00 p.m. EST
Thursday, December 29	8:00 a.m. to 5:00 p.m. EST
Friday, December 30	CLOSED
Monday, January 2	Regular Hours – 8:00 a.m. to 8:00 p.m. EST

In order to meet your delivery requirements, we ask that purchase orders be received no later than Thursday Dec 15, for delivery prior to Dec 23. Orders received on Dec 19 2011, onwards may not be shipped until the week of Jan 2 2012 due to carrier schedules. Please ensure that purchase orders are received by Apotex within the prescribed cut-off dates to ensure uninterrupted service.

If you have any questions or concerns, please do not hesitate to contact Apotex Customer Service at 1-877-4-APOTEX (1-877-427-6839) or via email to custserv@apotex.com.

We value your business and thank you for your continued support.

Sincerely,

Edward Rajasingham
Director, Sales Planning and Operations